Termination of telephone service and or internet services

Please complete the blank fields fully.

Full name / Company name	
Contact person for business	
Contact telephone number	
Address	

Termination of your telephone service	
Telephone number to be terminated	
Termination date	

(Terminations are carried out during working hours;Mon to Friday 8am-12pm/1pm-4.30pm)   If you are leaving the Islands your telephone service must be terminated, THREE WORKING DAYS before the flight departs so your bills can be settled before you leave the Islands.

Do you have an automatic topup for your mobile on this account?	Yes ☐ No ☐ Please list mobile numbers
Did you pay a deposit when your telephone was connected?	Yes ☐ No ☐

If YES, this will be used towards your final bill; any refund will be paid by bank transfer: Bank Name Account No. Sort Code: Swift (if applicable)	Alternatively locally to Standard Chartered Bank Name: Account No:

We may need to contact you regarding your payment, please supply alternative contact details

E-mail address   Tel no.

How and when do you wish to settle your final bill?

Termination of your broadband service	
Have you completed your contract period (There is an early termination fee if you have not completed this)	Yes ☐ No ☐
Broadband username	Broadband package
E-mail addresses attached to this package: **(please note that these will be terminated with your internet package)**	
Termination date **()Internet plans are not prorata and you will be charged for the whole month in which your service is terminated, you will also receive your full monthly allowance to use before termination**	
Signature	
Date	
Name	

Please address any queries to our Customer Service Department on Tel: +500 20820, Fax: +500 20811 or e-mail: falklands.info@sure.com Electronically completed forms can be e-mailed to this address.

For Official Use Only	Date:	Sure Rep:
Telephone A/N:	**Remove Mobile topup from Scheduler**	**Broadband A/N:**
Directory:	**Number list**	**Anaconda:**