# Application for telephone service

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| Title & full name or Company name |
| Contact person for business |
| Contact telephone number |
| Contact e-mail address |
| Address of new service |
| Occupation & Department (FIG contractors only) |
| Are you pensionable age? YES☐ NO☐ If yes date of birth (residential only) |
| Desired connection date **(Please allow 10 working days)** |
| Ex-directory: YES☐ NO☐ Directory entry: |
| Line use: Residential ☐ Business ☐ MOD ☐ Government ☐ |
| Call access requirement: National ☐ International ☐ Outgoing only ☐ FDC 1141 ☐ |
| Do you hold an existing account with Sure? YES☐ NO☐<br>Have you ever had an account with Sure? YES ☐ NO☐ |
| A deposit is required prior to connection. £<br>• Resident /PRP customers will have their account reviewed after one year, and if payment records are satisfactory the deposit will be refunded.<br>• Contract and Overseas Customers will have their deposit refunded on closure of their account.<br>Please contact us if there is a change to your status, so we can review your account and arrange your refund. |

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| Overseas address (non residents) | Postal address if different from the above<br>(MPA - we recommend your work address) |
| E-billing e-mail address | |
| Room for main telephone socket | |
| Number of extensions on this line | |
| Locations | |

**Charges:**

- Existing connection £30.00 (T220). New installation £100.00 (T113) First fit £70.00 (T218)
- Internal wiring £45.00 per hour (T110)
- Additional extensions: 1 - £30.00 (T101), 2 - £50.00 (T185), 3 - £70 (T186), 4 - £90.00 (T180)

I hereby apply for service. I undertake to be bound by the schedule hereto and by the terms and Conditions of service rental and by call tariffs (copies can be found on our website www.sure.co.fk). I understand that failure to pay my telephone bill, by the due date will result in 2% interest added to the outstanding amount.

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| Signature | Date |
| Name | |

Please address any queries to our Customer Service Department on Tel: +500 20820 or by email Falklands.info@sure.com Completed forms can also be emailed to this address.

**For Official Use Only**

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| Telephone no: | AN number: |
| Actioned by: | Date: |
| Directory listing<br>Add to Anaconda<br>Number list | Welcome letter & Directory:<br><br>Received and checked by |

# Account Authorisations

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|---|---|---|---|
| Account Name | | | |
| Account Number | | | |
| Telephone Number | | Mobile Number | |
| Email Address | | | |

Please name anyone in addition to yourself, that you wish to be added as an authorised signatory to your account. This includes making purchases, including mobile top ups, paying bills etc.

| **Name of additional signatory** | **Signature** | **Date** | **Official use only: Update Anaconda** |
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**Notes on account**

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To protect the security of your account further, you may wish to assign a password to be quoted over the phone when calling to charge mobile top-ups or boosters to your account. This needs to be quoted to our Customer Services representative by yourself, or any other authorised persons, before the top-up or booster is added.

If you wish to have a password, please write it here:

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| Signature of account holder: | Date: |

Please return to Sure Customer Services office or email to **falklands.info@sure.com**.

Please inform Sure immediately of any further amendments you may wish to make regarding the above.