Sure Data Hosting Solutions

Welcome to Sure

Sure supplies telecommunication services in the South Atlantic in Ascension, Falkland Islands and Saint Helena.
Across the Falkland Islands we deliver mobile, broadband, fixed line, data centre and enterprise solutions to consumer and corporate customers.

Sure International is the corporate division of the business, enabling companies that operate in the islands to reliably and efficiently connect and transact with their global partners.

Sure is a member of the Batelco Group, a leading telecommunications provider to 16 markets spanning the Middle East & Northern Africa, Europe and the South Atlantic and Indian Ocean.

Serving the communities where Sure operates is at the heart of the company's approach and Sure is committed to behaving in an ethical and socially responsible manner.

Your data centre partner

Sure understand that the data centre is the heart of your business, storing, securing and globally distributing your data.

We have invested in enterprise-class data centres which focus on security, resilience and performance. Appropriate for businesses of all sizes and sectors our data centres provide the perfect environment to deliver high quality services to online operators and service providers.

Managed 24 hours, 7 days a week, 365 days a year, we guarantee high availability at all times. With Sure, your operations are in the safest hands providing your customers or end users with the best possible online experience.

Your global partner

As part of the Batelco Group we are a truly global player operating worldwide telecoms networks and data centres in business units.

Although we are a global firm, we specialise in delivering services to and from offshore islands, and are at the forefront in the deliver of offshore data centre services.

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Global resources

We work with the Batelco Group and our trusted partners around the world to design and deliver efficient and effective regional or global networking and data centre solutions. Our network consultants can work with you to design the network and data centre environment that meet your technical and commercial demands, whilst optimising the online experience for your customers.

Bandwidth

The realities of online business make it difficult to predict the quantity of traffic that your servers need to process. Our IP network offers bandwidth solutions.

Connectivity

With our Standard B Satellite Earth station and many years experience delivering international data services we can provide Global connectivity to meet your business needs.   At a National level we have invested in an expanding fibre optic network delivering managed services in Stanley and Island wide via protected radio systems.

Virtual server environments

Virtual servers are ideal for the rapid deployment of entry level hosting environments or for building test and development environments at the enterprise level.
With our partners, we can help you design, build and manage high availability virtual server environments that power your business efficiently and effectively whilst minimising initial hardware installation times and reducing the total cost of ownership.

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Our people

We know that the best data centres and networks need the best people. Our highly skilled team of data centre and IP engineers provide the highest levels of customer service and offer onsite support 24/7/365.

Data centre security

Our data centres are secure compounds manned around the clock. All access points have CCTV surveillance, video recording and high security internal and external locks. Access is limited to authorised personnel and electronic security access is standard. All CCTV systems provide 24/7 high resolution monitoring and intelligent, event-based alarm activation.
Each site offers protected uninterruptable power systems with standby generators as backup in the event of a power failure.

Network management

Our 24/7/365 Falkland's-based NOC oversees the integrity of all our services and works with you to design solutions and services which oversee the integrity of your services, raising alarms against predefined operational thresholds, enabling proactive action before failure occurs. Our highly skilled team of data centre and IP engineers provide the highest levels of customer service and offer onsite support 24/7/365.

Bespoke Solutions

We understand that your requirements are unique and have experience in producing bespoke services to meet your needs while understanding the challenges of operating in a unique country. Talk to us and our team will.

Off-site backup

We can provide off-site backup solutions for corporate users within the Falklands. We charge a monthly fee for the amount of disk space allocated with no charges for the bandwidth used.

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