



Termination of telephone service and or internet services

Please complete the blank fields fully.

Full name / Company name			
Contact person for business			
Contact telephone number			
Address			
Termination of your telephone service			
Telephone number to be terminated			
Termination date			
<p>(Terminations are carried out during working hours; Mon to Friday 8am-12pm/1pm-4.30pm) If you are leaving the Islands your telephone service must be terminated, THREE WORKING DAYS before the flight departs so your bills can be settled before you leave the Islands.</p>			
Did you pay a deposit when your telephone was connected?			Yes <input type="checkbox"/> No <input type="checkbox"/>
Do you have an automatic topup for your mobile on this account?		Yes <input type="checkbox"/> No <input type="checkbox"/>	Please list mobile numbers
If YES, this will be used towards your final bill; any refund will be paid by bank transfer:		Alternatively locally to Standard Chartered Bank	
Bank Name	Account No.	Sort Code:	Name:
Swift (if applicable)			Account No:
We may need to contact you regarding your payment, please supply alternative contact details			e-mail address
Tel no.			
How and when do you wish to settle your final bill?			
Termination of your broadband service			
Have you completed your contract period		Yes <input type="checkbox"/> No <input type="checkbox"/>	
Broadband username		Broadband package	
E-mail addresses attached to this package: <small>(please note that these will be terminated with the package unless otherwise requested)</small>			
Termination date			
If you have completed your contract period, please indicate whether you would like to pro-rata your quota for the final month:			
<input type="checkbox"/> Pro-rata You will be charged only for the number of days you are connected, and your MB allowance will reflect this. You will not have the full monthly quota.		<input type="checkbox"/> Do not Pro-rata You will be charged the full monthly package charge, and you will have the full package allowance to utilise before disconnection.	
Signature			
Date			
Name			

Please address any queries to our Customer Service Department on Tel: +500 20820, Fax: +500 20811 or e-mail: info@sure.co.fk. Electronically completed forms can be e-mailed to this address.

For Official Use Only		Date:	
Actioned by:		Telephone A/N:	Broadband A/N:
Directory:	Number list:	Mobile top up:	Anaconda: