

# It's here!

## Unlimited Broadband For All.

Starting from **1st December 2025**, customers will be able to choose between two new broadband packages:



**Up to 5Mbps**  
**£50 per month**  
5GB access on  
hotspot

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**Up to 15Mbps**  
**£115 per month**  
10GB access on  
hotspot

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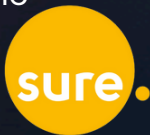
If you are currently on a **SML** or **XSML** broadband plan, please note that these packages will be **discontinued after 31st January 2026**. You will need to contact us to arrange a package change before this date.

All other existing packages will remain available for current customers but will **no longer be offered to new customers**.

## How do I change my package?

Complete a broadband package change form and return to Customer Services via email, [falklands.info@sure.com](mailto:falklands.info@sure.com) or in person at the Sure shop by Friday 21<sup>st</sup> November

More information about a FIG Broadband Support Scheme and eligibility criteria will be announced soon.



# Changes to Fixed Line Rentals

## From 1<sup>st</sup> December 2025

Where residential and business customers currently subscribe to a Sure broadband package there is no change to your fixed line charges.

Those customers who **DO NOT** subscribe to a Sure broadband package, fixed line rentals will change as follows as of 1<sup>st</sup> December 2025

Product	Existing Monthly Charge	New Monthly Charge
Where residential customers <b>DO</b> have a Sure Broadband Package	£12.00	£12.00 (unchanged)
Where business customers <b>DO</b> have a Sure Broadband Package	£24.00	£24.00 (unchanged)
Senior Citizen	£7.00	£7.00 (unchanged)
Where residential customers <b>DO NOT</b> have a Sure Broadband Package	£12.00	£30.00
Where business customers <b>DO NOT</b> have a Sure Broadband Package	£24.00	£30.00