



Termination of telephone service and or internet services

Please complete the blank fields fully.

Full name / Company name			
Contact person for business			
Contact telephone number			
Address			
Termination of your telephone service			
Telephone number to be terminated			
Termination date			
<p>(Terminations are carried out during working hours; Mon to Friday 8am-12pm/1pm-4.30pm) If you are leaving the Islands your telephone service must be terminated, THREE WORKING DAYS before the flight departs so your bills can be settled before you leave the Islands.</p>			
Do you have an automatic topup for your mobile on this account?		Yes <input type="checkbox"/> No <input type="checkbox"/> Please list mobile numbers	
Did you pay a deposit when your telephone was connected?		Yes <input type="checkbox"/> No <input type="checkbox"/>	
If YES, this will be used towards your final bill; any refund will be paid by bank transfer: Bank Name Account No. Sort Code: Swift (if applicable)		Alternatively locally to Standard Chartered Bank Name: Account No:	
We may need to contact you regarding your payment, please supply alternative contact details			e-mail address
Tel no.			
How and when do you wish to settle your final bill?			
Termination of your broadband service			
Have you completed your contract period		Yes <input type="checkbox"/> No <input type="checkbox"/>	
Broadband username		Broadband package	
E-mail addresses attached to this package: <small>(please note that these will be terminated with the package unless otherwise requested)</small>			
Termination date			
Signature			
Date			
Name			

Please address any queries to our Customer Service Department on Tel: +500 20820, Fax: +500 20811 or e-mail: info@sure.co.fk. Electronically completed forms can be e-mailed to this address.

For Official Use Only		Date:	
Actioned by:		Telephone A/N:	Broadband A/N:
Directory:	Number list:	Mobile top up:	Anaconda: